SAULT COLLEGE OF APPLIED ARTS & TECHNOLOGY SAULT STE. MARIE, ONTARIO

COURSE OUTLINE

Course Outl	FOOD SERVICE ine:
Code No.:	FDS 116-4
Program:	HOTEL & RESTAURANT MANAGEMENT I
Semester:	ONE
Date:	SEPTEMBER 1987
Author:	K. SIEBERTZ
	New:X
APPROVED:	Chairperson Date

HOTEL	&	RESTAURANT MANAGEMENT	I
		FOOD SERVICE	

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TEXT REQUIRED:

The Professional Host - Food Service Editors of CBI

REFERENCE:

Slide presentation and film "Banquet Service"

OBJECTIVES:

The successful student will obtain sufficient practical skill to:

- assign pre-opening responsibilities
- train and supervise staff for American, French and Russian service
- use suggestive selling successfully
- recognize proper use of colour in plate presentation
- suggest proper beverage, (apperitif, wine and liqueur) to accompany meal selection
- use showmanship in dining room operations
- use proper controls, assuring profits in operation

TOPICS TO BE COVERED:

- 1. Historical Profile
- 2. Dining Room Organization
- 3. Safety and Sanitation
- 4. Styles of Food Service: Operations and Menus
- 5. Service Preparation
- 6. Serving
- 7. Beverage Service

ATTENDANCE:

Theory I hour class instructs skills used in practical Gallery Lab operations. Failure to attend theory or lab classes prevents a student from a grade mark for those functions.

EVALUATION:

- 2) Periodic assignments and two tests in Theory will be given.
- 3) A major term project, a standard manual of operations will be due December , 19 .

Class Assignments or Tests: 30%
Gallery Sales & Service Skills: 30%
Standard Manual: 40%

Pass: 60%

4. Failure to attend a scheduled lab or theory class will result in an "I" mark. Three labs or theories missed in a semester automatically results in an "R" and the student will be relieved of his/her Gallery responsibilities.

A daily evaluation sheet on appearance, attitude, and skill is done for Gallery work. A daily record of sales per person is also maintained. Non-attendance naturally forfeits any possible marks.

There will be no extension of due date for Standard Manual. Only in the event of sickness or other major circumstances will extension be considered.

AVAILABILITY:

Please feel free to contact me in Room ${\sf E264}$. Check my timetable for available periods.